

# CERTIFICATE OF REGISTRATION



Having been audited in accordance with requirements of

**ISO/IEC 20000-1:2018**

SRI Quality System Registrar, 300 Northpointe Circle, Seven Fields, Pennsylvania, 16046, USA, hereby grants to:

**Decypher Technologies, LTD**

Registration of the management system at its location:

**200 Concord Plaza Drive  
Ste 780  
San Antonio, Texas, 78216, USA**

The conditions for maintaining this certificate of registration are set forth in the SRI registration agreements R20.3 and R20.4. Further clarifications regarding the scope of this certificate and the ISO/IEC 20000-1:2018 requirements, may be obtained by consulting the organization.  
This certificate is integrated with the ISO/IEC 27001 certificate

**Scope of ISO/IEC 20000-1:2018 registration:** "The planning, management, support, and delivery of IT Service Desk services to Decypher Employees in support of External Customers."  
**Initial SRI registration date:** March 20, 2014  
**Current registration period:** January 25, 2020 through January 24, 2023

Signed for SRI:   
Christopher H. Lake, President & COO

Release Date: December 4, 2020  
Certificate Number: 020928  
Registration Number: 4494-01

